



Contact details

For further information of any items in this Newsletter please contact:

Penny Watts
Service User and Carer
Involvement Co-ordinator
Tel: 020 8970 8422
Mobile: 07816 418429

Or

Val Leahy
PPI Manager/PALS Officer
Tel: PALS Freephone
0800 783 1853

New Telephone numbers for the Trust

From 25th June NELMHT will be introducing new telephone system across the Trust. Service users will be contacted by letter from Team Managers of their new numbers. The main switchboard number will be:
0844 600 1200

Users Strategy and Caring for Carers Strategy 2006/9

Just to let you know that the action plans for the above continue to be routinely monitored.

If anyone would like a copy of either or both of the above strategies please contact Penny who will be pleased to post these out to you.

PALS SERVICE

Due to recent office moves within the Maggie Lilley Office Suite you may find that the PALS phone is answered either by Penny Watts or Stephen Jacobs or messages taken on the ansaphone. Please be reassured that all messages will be passed on to Val Leahy and dealt with as soon as possible



PALS free phone number is 0800 783 1853

Mental Health Service Model

Following workshops held late 2006/early 2007 a new service model for delivering mental health services is beginning to emerge.

Public consultation will be held this summer to seek views on relocating inpatient services from Mascalls Park to Chapters House

Two new specialist services will also be developed on the Goodmayes site over the next few years, i.e. a low secure unit and a complex detoxification services unit

Appointment of Chief Operating Officer/Deputy Chief Executive

Congratulations to Stephanie Dawe who has now been successfully appointed to the substantive post of Chief Operating Officer/Deputy Chief Executive.

Thank you to all service users and carers who participated in the recruitment process.

SERVICE USER AND CARER INVOLVEMENT

If anyone would like to become involved in Trust activities, either to attend relevant meetings, be part of an interview panel, take part in any NELMHT training programmes, then please contact Penny and we can discuss how to take this forward and what support, if any, you require to enable you to do this.

Alternative you can register interest on www.nelmht.nhs.uk

Katalyst Consultancy Anneke Westra Alan Leader

Anneke Westra and Alan Leader have been commissioned by NELMHT to take forward the service user involvement agenda.

They are developing user led standards and over the next year will be working on implementing these.

"Helping you life the life you want"

The following Workshop is planned:

Older People's Services
1.00 p.m. lunch
1.30 p.m. – 4.45 p.m.
24 May 2007

**The Chapel,
Goodmayes Hospital**

Tel: 0800 783 1853 to reserve a place.

FOUNDATION TRUST STATUS WORKSHOP

1.00 p.m. 13 JUNE 2007

CONFERENCE ROOM
CITY LIMITS BOWLING ALLEY
COLLIER ROW

Lunch will be provided

Please confirm attendance to:

Helen.winder@nelmht.nhs.uk or Tel: 020 8970 8410

NORTH EAST LONDON MENTAL HEALTH TRUST AWARDS CEREMONY 22ND FEBRUARY 2007.

At the above ceremony we were delighted that Christine Bullivant was presented with an award for

Service User Contributor

Congratulations Christine well deserved.

THANK YOU

We would like to give a big thank you to all service users and carers who participated in Trust activities. These have included:

PEAT visits
Trust Induction
Consultant Interviews
Chief Operating Office/Deputy
Chief Executive interviews
Staff training
Acute Care Forum
Essence of Care
Consultation on strategies, policies and procedures.
Plus much more

Your contribution is very much appreciated.

Independent Mental Capacity Advocates (IMCAs)

With the introduction of the new Mental Capacity Act, from 1 April 2007, Borough IMCAs are

Redbridge – North East London Advocacy
Tel: 020 8970 5731

Havering and
Barking &
Dagenham - HUBB – Tel: 020 590 2666

Waltham
Forest - POhWER
Tel: 0845 223 0442

South Essex – Age Concern via Essex CC
Tel: 01206 266302/266300

Congratulations to you all for your successful bids and wishing you success in this new initiative.

CARERS' WEEK

11 – 19 JUNE 2007.

If you have any events planned for Carers' week which you would like forwarded on to relevant units or organisations please let Penny have the details and she will be pleased to do this.

Penny.watts@nelmht.nhs.uk
Tel: 01208970 8422