

Standard 1: Everyone has a support or care plan that is regularly reviewed and updated

- a) Do you have a signed copy of your support or care plan?
- b) Has your support or care plan been reviewed within the last 6months?
- c) Do you know when your next review will be?

	Average Score (out of 10)	No			I don't think so					Yes			Total
		0	1	2	3	4	5	6	7	8	9	10	
a)	5.75	12	6	3	1	6	2	2	6	2	8	20	68
b)	7.46	6	4	1	1	3	1	2	6	1	11	32	68
c)	4.91	11	12	7	0	3	3	3	2	2	7	16	68

Standard 2: Service Users feel that their support or care plans reflect their views, goals and hopes

- a) Do you feel that your support or care plans reflect your views, goals and hopes?
- b) Do you ever feel that your life choices or the life you lead is being judged by staff?

	Average Score (out of 10)	No			Sometimes		Mostly			Always			Total
		0	1	2	3	4	5	6	7	8	9	10	
a)	6.53	5	6	0	0	7	2	9	7	2	12	16	66
b)	6.85	4	6	1	0	4	5	7	4	5	10	21	67

Standard 3: Support or care plans are meaningful and support recovery

- a) If needed, do your support or care plans cover practical areas of your life such as budgeting, education and training, leisure and social activities?
- b) If needed do your support or care plans cover specialist areas of your life, such as debt management, alcohol and substance issues and housing and homelessness?
- c) Has the support or care planning process helped you make improvements in your life?

	Average Score (out of 10)	No			Sometimes		Mostly			Always			Total
		0	1	2	3	4	5	6	7	8	9	10	
a)	6.00	5	5	1	1	4	6	2	3	4	7	11	49
b)	5.78	6	5	0	1	3	2	2	2	2	11	6	40
c)	5.98	5	6	3	5	6	2	7	3	5	5	18	65

Standard 4: Service Users are given the opportunity to have someone with them at any support or care plan meeting

- a) Do you know that you can have someone with you to support you at a planning meeting with staff?
- b) Have you ever been offered the opportunity of having someone with you to support you at a planning meeting with staff?
- c) If you have requested that somebody be with you to support you at your planning meeting, has this request been granted?

	Average Score (out of 10)	No			Sometimes		Mostly			Always			Total
		0	1	2	3	4	5	6	7	8	9	10	
a)	6.24	9	8	2	2	1	2	1	5	3	15	18	66
b)	5.38	11	9	4	2	2	2	4	2	3	13	13	65
c)	8.07	2	0	0	0	2	0	2	1	2	7	12	28