

Tulip Floating Support Service supports people in Newham and Enfield who may be experiencing emotional distress or mental health problems, with low to medium levels of practical, emotional and social support to enable them to:

- Sustain their tenancies
- Achieve financial security
- Enjoy life and achieve their goals and aspirations
- Be healthy
- Stay safe
- Make a positive contribution to their community and society as a whole

Tulip visits service users regularly in their homes, with visit frequency ranging from three times a week to fortnightly, depending on the level of need.

We work with a variety of agencies to help service users achieve their goals and with the consent of service users, work closely with their family, carers and support network.

As our support is for a maximum of two years, the aim is to empower service users with the confidence to access mainstream activities especially training, education, volunteering and employment and to use other community resources such as libraries, community and leisure centres and advice and information services.

Service users fully shape their assessment and the support they receive. They also have opportunities to help develop the delivery of the service.



Samuel



Tulip staff exude confidence in the support they offer because they have a wide range of skills and are able to offer support in many areas”

Before working through my problems with my support worker I would have been incapable of even acknowledging the existence of mail. Now I fill things in and return them before things collapse around me. I still have a scary journey ahead, but much less now.

Working as the co-editor for the Tulip User Group Newsletter really helped me a lot; it helped me to build my confidence, and I am eternally grateful to you for allowing me to have the opportunity. Tulip did not play a little part in my recovery; it was largely instrumental in helping me change my mindset. Now I'm a far more confident and very happy individual.

**Service User,
Floating Support**

